

# How to use Wiio platform?

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#### **1.Registration**

Open the link: https://www.wiio.io/, fill in your information, register your account.

LANGUAGE	
👪 English	
USER NAME	u.
User Name	
EMAIL ADDRESS	
Email	GET VERIFICATION CODE
VERIFICATION CODE	
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Can't get a verification co	de, contact us:
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Verification code Can't get a verification co SKYPE/ FACEBOOK/ Wh Skype/ Facebook/ Wha	de, contact us: HATSAPP tsApp
Verification code Can't get a verification co SKYPE/ FACEBOOK/ Wh Skype/ Facebook/ Wha PASSWORD	de, contact us: HATSAPP tsApp
Verification code Can't get a verification co SKYPE/ FACEBOOK/ Wh Skype/ Facebook/ Wha PASSWORD Password	de, contact us: HATSAPP tsApp
Verification code Can't get a verification co SKYPE/ FACEBOOK/ Wi Skype/ Facebook/ Wha PASSWORD Password RE-ENTER PASSWORD	de, contact us: HATSAPP tsApp

Already have account ? Sign in

You can choose the language which you want when you register or log in Wiio as in the picture above.

When you fill in the EMAIL ADDRESS, you need to click 'GET VERIFICATION CODE', find the verification code in your email (Maybe it will show in the spam mail), and fill in the blank. If you can not receive the verification code, please contact us.

#### 2.Sign in



### **3.**Connection Store

#### 1) Shopify store

wiio	main Products Orde	rs Stores Support Ticket		00 English - AN	totificatio® @Help Center	▲ Welcome: (# <sup>6</sup> # <sup>8</sup> fit ()
Hater	Stores					Stores > Stores
n Dashbeard						
Products	O Wild Products : We and	pply you with the best quality products. Vewproton				
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III Product Consection						
B Abespress Products	Connect to your stores					
My Producta	all Connect to Shapily	at to Wand amount at Connect to Cents all Connect	No Yemper 🛛 🖸 Cars authoritesi inultisfe atoresi			
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Atcourt management		5 m 1	-	2021/7/8/042-30	Nerval	
34 Roles		1212.00	Wa	2021/7/9-36-49.11	Sirral	
W Accounts		1.24	Wa	2021/7/12 10:31 12	Samu	
			Mar.	2021 00:221 10:58:38	Name	

If you have a Shopify store, you can click 'Stores' and 'Connect to Shopify', then fill in your store name and click 'connect store', click 'Install app'.

Enter your S	honify store LIRL ·	1
Enter your or		
Store Name:	store-name	.myshopify.com
	You will be redirected to Shop	ify to authorize Wilo.
	Don't have a Shopify store? Cr	reate one now.
		Control ( Contro
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re rrs uucts	Q. Search	Wio Dropship
re srs fucts oomers wire	Q Search	wijo Dropship
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ome rders soducts istomers alytics larketing iscounts pps IANNELS Inline Store	Q Search          Q Search         Image: Constraint of the second secon	viio Dropshiping viio Dropshiping to: View details View details View details Fide details Fide details Dropshipping and verified that it needs access to all past and lar to you.

You can follow the video below to operate the connection. (Shopify) <a href="https://www.youtube.com/watch?v=eT1PWeIMsT4">https://www.youtube.com/watch?v=eT1PWeIMsT4</a>

### 2) WooCommerce

If you have a Woocommerce store, you can click 'Stores' and 'Connect to

WooCommerce'.

A. Login your WordPress Account

a) Copy your WooCommerce Site URL to Wiio.



b) Navigate the left sidebar of WooCommerce, then click Setting.

🕅 🛍 Wiio 🔿 7	₱ 0 + New			Howdy, admir
ն Dashboard 🔹 🕯	WordPress 5.5.3 is available! Please update now		So	een Options * Help *
Jpdates 👩	Dashboard			
Posts	Your store does not appear to be using a secure connection. We highly recommer	nd serving your entire website over an HTTPS connection to help keep customer data	secure. Learn more here,	O Dismiss
🕽 Media				
Pages Comments	Welcome to WordPress! We've assembled some links to get you started:			O Dismiss
Swatches Settings	Get Started	Next Steps	More Actions	
Gallery Settings		Write your first blog post	Manage widgets	
WooCommerce	Customize Your Site	+ Add an About page	Manage menus	
Products	Orders () me.completely	Set up your homepage	Turn comments on or off	
Analytics	Customers	View your site	Searn more about getting started	
Marketing	Reports			
Appearance	Status	Quick Draft		
Plugins 🛐	Extensions No information yet	Title		
Users	Site health checks will automatically run periodically to gather information			
Tools	about your site. You can also visit the Site Health screen to gather information about your site now.	Content	Drag boxes her	
Settings		What's on your mind?		
Collapse menu	At a Glance			
	★ 2 Posts ■ 5 Pages ■ 1 Comment	Save Draft	L	
mkj.wiioreg.com:85/wp	WordPress 5.4.2 running Twenty.Twenty theme. Update to 5.5.3 p-admin/admin.php?page=wc-admin	WordPress Events and News		

c) Click 'Advanced'> 'REST API'> 'Add key'

■ 0 + New				Howdy, admin 🔲
WooCommerce / Settings / Advanced				Inbox Store Setup
General Products Shipping	Payments Accounts & Privacy Emails	Integration Advanced	WooCommerce Additional Variation Images	Screen Options 💌 Help 👻
Nour store does not appear to be using a Page setup <b>REST API</b> Webhooks [Legac <b>REST API</b> Add key 3 1 1 1 1 1 1 1 1 1 1 1 1 1	secure connection. We highly recommend serving y y API   WooCommerce.com   Features	our entire website over an HTTPS or	nnection to help keep customer data secure. <u>Learn more here</u>	© Diamites
Bulk Actions  Apply Description	Consumer key ending in	User	Permissions	Last access
□ m	_e4f3760	admin	Read/Write	Unknown
i wilo	_79faa79	admin	Read/Write	Unknown
	_98ee5b2	admin	Read/Write	2020年11月3日 at am8:54
Description	Consumer key ending in	User	Permissions	Last access
Bulk Actions 🗸 Apply				3 items
	Ace     Model Shipping     Vour store does not appear to be using,     Your store does not appear to be using,     Your store does not appear to be using,     Page textup KEST API (Add wy     Bulk Actions & Aceply     Description     Bulk Actions & Aceply		Image:	

d) Add the description for the Key. REMEMBER to change the permission of Read/Write and then click Generate API Key.

🕅 🖞 Wiio 🔿 7	9 0 + New						Hc	wdy, admin 🔲
Dashboard	WooCommerce / Se	tings / Advanced					Inbox	O Store Setup
📌 Posts								Help *
宁 Media	General Produc	ts Shipping Payments Act	unts & Privacy Emails	Integration Advance	d WooCommerce Additional Variation I	nages		
Pages	1							
Comments	Your store does not a	ppear to be using a secure connection. W	highly recommend serving yo	ur entire website over an HTT	PS connection to help keep customer data secure	Learn more here.	G	Dismiss
Swatches Settings	Page setup (REST API	Webhooks  Legacy API  WooCommerce	om [Features					
📓 Gallery Settings	Key details							
		1						
Woocommerce	Description	0						
lome								
Customers	User	admin (#1-		×v				
Reports	Permissions	Read		~				
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	Generate API key	Write						
Extensions		Read/Write						
Products								
Analytics								
P Marketing								
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🕼 Plugins 🛐								
Users								
🗲 Tools								
C Cattions								

e) Copy the two keys to Wiio and complete the connection.

(∭) ∰ Wiio O 7 ♥ 0 + New	Howdy, admin
Dashboard WecCommette / Settings / Advanced	Dinbox Store Setup
y≹ Posts	Help *
Media     General Products Shipping Payments Accounts & Privacy Emails Integration Advanced WooCommerce Additional Variation Im-	ages -
Pages	
Comments	earn more here. O Dismiss
Swatches Settings Page setup (REST API (Webhooks (Legacy API (WooCommerce.com (Features	
Gallery Settings Key details	
API Key generated successfully. Make sure to copy your new keys now as the secret key will be hidden once you leave this page.	
Home	
Orders (3) Consumer key	
Customers	
Reports Conversion Copy	
Status QRCode	
Extensions	
Products	
Analytics	
Marketing     Bendia key	
Appearance	
lifer Plugins (3)	
users Users	
Tools	
5 Settings	

#### B. Connect on Wiio

Fill out the 3 fields and click 'Connect Store' on Wiio. Your WooCommerce Store will be connected successfully.

Wwiio	E Products Orders Stores	Support Ticket	🖽 English 🔻	ANotification @Help Center	🛔 Welcome : 🥢 🛞
Home	Stores				Stores > Stores
n Dashboard					
Products	Wiio Products   We supply you with th	best quality products. Viewproducts			
III Wilo Products					
Product Connection		Connect to WooCommerce			
Allexpress Products	Connect to your stores	Enter your WooCommerce Site URL:			
My Products 16	Connect to Shopify	Start with http:// or https://			
Orders		WooCommerce Consumer Key:			
🖺 Order 🛛 🔼	Observed.	WooCommerce Consumer Secret			
Stores	Stores				Add Wile Store
Stores	# Stor	Nar     Login your Wordpress admin and navigate to leftside bar Woocommerce ->Setting     stien on to Advanced tab.	Date	Status	Operate
Support Ticket		2. Click REST API and Add key. Fill in the Description and the permission of Read/ Write to generate API key			Reconnect
Support Ticket		<ol> <li>Go back to WIID, fill in the Consumer Key/Consumer Secret and then Connect your Sto re</li> </ol>			Delete
🗒 Submitted by Wilo 🚺		S30 Cancel ConnectStore	2021/5/27 14:17:08	Normal	
Account management		526	2021/6/28 13:20:27	Normal	
🖂 Roles		hhh Wio	2021/8/24 13:59:52	Normal	
Macounts		104 Wilo	2021/9/17 13:84:13	Normal	

You can follow the video below to operate the connection. (WooCommerce) <a href="https://www.youtube.com/watch?v=CkPY2wSWXWo">https://www.youtube.com/watch?v=CkPY2wSWXWo</a>

### 3) CartX

Wwiio	≡ Products Ore	lers Stores Supp	ort Ticket	SIS English 🕶	ANotification <sup>®</sup> (Thelp Center	🌢 Welcome: 🧰 🍅
Ноте	Stores					Stores > Stores
🕋 Dashboard						
Products	S Wiio Products   We	supply you with the best qu	ality products. Viewproducts			
III Wile Products						
Product Connection						
Aliexpress Products	Connect to your stores			_		
My Products 16	≓ Connect to Shopify ≓ Conn	ect to WooCommerce	Connect to CartX			
Orders			Enter your store unt:			
🔲 Order 🚺	1		https://(your store name).oncartx.io			
Stores	Stores		Store Token:			Add Willo Store
🖼 Stores	#	Store Nan	Fill in your shop url and token so that it can be associated with wilo.	Date	Status	Operate
Support Ticket		L		0001/6/1410-50.05		Reconnect
Support Ticket		111050	Cano	ConnectStore		Delete
🔲 Submitted by Wilo 🚺		580	Wao	2021/5/27 14:17:08	Normal	
Account management		526	Wio	2021/6/28 13:20:27	Normal	
🖂 Roles		hbhh	Wao	2021/8/24 13:59:52	Normal	
Mccounts		104	Wile	2021/9/17 13:34:18	Normal	_

If you have a CartX store, you can click 'Stores' and 'Connect to CartX', then fill in your store URL and your store token, then click 'connect store' and then your store will be connected successfully. And you can check the screenshot below to get your store token.

😭 Wiio Testing 👻		Q. Pesquisar	Atualizações recentes 🔞 🕡
PRINCIPAL			
Dashboard		Bem-vindo ao CartX Wijo	
Pedidos	~		WT
Produtos	~	Se prepare para vender. Vamos começar!	
😤 Clientes			Wiio Testing
🛍 Análises		Escolha quais produtos serão enviados	wiko-testing.oncartx.ko
③ Descontos		Personalizar tema Configure um método de envio para entrega dos pedidos	¢1
O Apps		III Acompanhe as conversões	copie aqui o seu token
CANAIS DE VENDAS		Configurar frefe Pular etapa	[→ Sair
🙆 Loja Online	~		
🐲 Social Media	~	₹ Saiba mais sobre frete	
Plataformas	~		
Marketplaces	~		
Páginas	~	Tem alguma pergunta? Experimente o chat ou envie um email para support@cartxio	
OUTROS			
🖸 Ver Loja			
Admin			
습 Afiliados			
☐ Recompensas			
⑦ Ajuda			
https://accounts.cartx.io/#		O Vocé precisa escolher um plano para a sua loja CartX, <u>clique aqui</u> .	

You can follow the video below to operate the connection. (CartX)

https://www.youtube.com/watch?v=4pRIbz1mT4Q

#### 4) Yampi

Wwiio	E Products Orders S	Stores Sup	sport Ticket	📾 English 🕶	ANotification ③Help Center	🌡 Welcome: Elizabeth 🎯
Ноте	Stores					Stores > Stores
Dashboard						
Products	Wiio Products   We supply you	i with the best i	quality products. Viewproducts			
Wilo Products						
Product Connection				_		
Aliexpress Products	Connect to your stores		Connect to Yampi			
III My Products	#2 Connect to Shopify #2 Connect to Wood	ommerce ≓	Enter your store urb			
Orders			input your store alias			
🔟 Order 🗧			Token:			
Stores	Stores					Add Wijo Store
🖼 Stores	#	Store Nar	Secret-Key:	Date	Status	Operate
Support Ticket		6 1998	Fill in your store alias, token and secret-key to connect with wilo.	_		Reconnect
Support Ticket		lin530		2021/5/14 13:52 05		Delete
🖺 Submitted by Wilo 🛛		530	Cancel	2021/5/27 14.17.03	Normal	
Account management		526	Wite	2021/6/28 18:20:27	Normal	
💢 Roles		hhhh	Wio	2021/8/24 13 59 52	Normal	
Maccounts		104	Wiio	2021/9/17 13:34:13	Normal	-

If you have a Yampi store, you can click 'Stores' and 'Connect to Yampi', then fill in your store name, your store token and the secret key, then click 'connect store', and your store will be connected successfully. Also, you can check the screenshots below to get all the information you need.



	<ul> <li>Viloo, para começar a vender, finalize o cadastro das suas informações. Clique aqui</li> </ul>	
b Yampi Checkout		
Wilo ~	Credenciais de API ×	
🔓 Página inicial	Use as credenciais abaixo para integrar sistemas de terceiros com a API da Yampi. Não compartilhe essas informações com desconhecidos.	
000 Visão geral		
Produtos		
& Clientes	Token:	
Marketing     Relatórios	Chave secreta:	
8± Apps		
🕎 Loja virtual	Adicione um pixel para que o Checkout marque as conversões das suas vendas.	
Configurações		
	Tom Middle C	6
🛠 Recolher menu	Iem duvidas / E <sup>*</sup> Acesse nossa central de ajuda	9

You can follow the video below to operate the connection. (Yampi)

https://www.youtube.com/watch?v=HJkLZa6-Gpw

## 5) Other platforms (eBay etc)

If your orders are from other platforms, you can add a wiio store first. Just fill in your store name on Wiio, and the Wiio Store is connected successfully.

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energy of the products we needed out of the set quality product. The set of th	hboard					
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a       a       a       a       a       a       a         Stores       Image: Store Stores       Image: Stores       Image: Stores       Image: Store	anagement		526	Wile	2021/6/28 13:20:27	Normal
Stores Connect to your stores Connect to bloopfy Connect b WooConnect WooConnect WooConnect D Stores Connect to bloopfy Connect b WooConnect @ Con authorize multiple stores Stores Cone connect to Store Name Cone connect to Store Name Connect to Store Name Conn	5		104	Wilo	2021/0/24 13:59:52	Normal
Stores  Vitio Products   We supply you with the best quality products.  Connect to your stores  Connect to shoping  Connect to WooCommere  Connect to Woo  Connect to  Con	unta					
Stores     Add Wiio Store       #     Store Name     store-name       1     rikey-baby     Cancel       2     Lee     Wiio     2020/9/1       3     id     Wiio     2020/9/1	Stores	ducts   We supply you	u with the best quality products.	ew products		
#     Store Name     store-name     De       1     rikey-baby     Cancel create store     2020/9/13       2     Lee     Wito     2020/9/13       3     ki     Wito     2020/9/13	Connect to yo	ducts   We supply you our stores	u with the best quality products. Vi	ew products		
#     Store Name     store-name     Date       1     rikey-baby.     Cancel create store     2020/9/17       2     Lee     Wilo     2020/9/17       3     ki     Wilo     2020/9/17	Connect to yo	ducts। We supply you our stores pify ===Connect to Woo	u with the best quality products.	ew products tiple stores I Wiio Store		
Cancel         create store         2020/9/17           2         Lee         Wilo         2020/9/17           0         Mi         Wilo         2020/9/18	Connect to yo Connect to yo Cornect to Short	ducts   We supply you our stores	u with the best quality products.	ew products tiple stores I Wiio Store		
2         Lee         Wito         2020/9/1           0         ki         Wito         2020/9/14	Connect to you Connect to you Connect to Show	ducts   We supply you our stores plfy ==== Connect to Woo	u with the best quality products. Commerce  Can authorize mult Add Store Name Store	ew products tiple stores I Wiio Store Name: store-name		De
Image: Control of the second	Connect to yo Connect to yo Connect to Sho Stores #	ducts   We supply you our stores pify ≓Connect to Woo	u with the best quality products.	ev products tiple stores I Wiio Store Name:	Cancel create a	store 2020/9/17
3 NA WIND 2020/9/10	Connect to yo  Connect to sho  Stores	educts   We supply you	u with the best quality products.	ev products tiple stores ! Wiio Store Name:	Viin	Da 2020/9/11
	Connect to yo Connect to sho Stores # 1 2	ducts   We supply you our stores pify	u with the best quality products.	ev products tiple stores I Wiio Store Name: store-name	Wile	store 2020/9/11 2020/9/11
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### 4.Sync Orders

1) Shopify store & WooCommerce & CartX & Yampi

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daet Convection opense Producte		Shire Type	- All	Courby	(mAllin	•)	Seech					
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		Store Harrie	Order No.	Commodity	Products Fee	Shipping Method	VAT of 1055	Total	Bayer [Country]	Order Time	Tracking No	Operatio
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		even a TOPA	according	ANT? some lawse summer	5.37.68	E10.63 eFactor		5.48.31	Decky Wang Australia	2025-07-09	III:5 Windows	Report Code

Select the 'orders' column, click 'Sync Order' and choose the Sync Time, then our system will sync orders automatically. After it finished, you can see all the synchronized orders on Wiio.



### 2) Other platforms

#### A. Excel form file

When you have orders on other platforms, you can upload the orders via Excel form file, and then you can click 'Sync order' on wiio and all the orders will also sync to Wiio.

## a)Download Excel model

	Orde	rs										Orders
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b)Fill out the Excel form file

Note:

1 Accurate information

(2) Complete information

The content in the red header must be filled in.

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 Test Store
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 US
 New York 1955 sunderland Dr
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 1 https://pt.alizaria

③ Customers who purchased multiple orders can have their orders

merged and shipped together.

c) Upload Excel file

Please click 'Choose file' first, select the file, then click 'submit'.

Ipload Orders	ж
Download Upload Template	
Download	
Upload File Choose file	Submit
Message	
	<i>A</i>

The orders will show up in the 'Order' column. Then you can begin to

process your orders.

#### B. Create a test order

Also, you can create a test order on wiio. First, choose a Wiio Store, then fill in all the information with '\*'. After that, you can click 'Save' and your order will appear in the order section.

	Order	S										Order
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#### 5. Wiio State

#### 1) Unquoted

Select the 'order' column, click 'Unquoted', you will see all unquoted orders. And if you have orders need to quote urgently, click 'Ask For Quote', we will quote for you in advance.

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🖽 Order 💽	Store Name	Order No	Commodity	Products Fee	Shipping Method	VAT of IOSS	Total	Buyer [Country]	Order Time	Tracking No.	Operation
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Account management											
34 Roles											
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Also, you can select multiple orders one time and click the 'ask for quote' button here to reduce your operations.

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Home	Orders										Orders » Orders
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<ul> <li>Wile Products</li> <li>Product Connection</li> <li>Aliexpress Products</li> </ul>	Store Store Type	- All -	Order N     Country	o Order N	lo	P	roduct P Search	roduct Name		1	
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Stores	Ø hhhh	#1476 [] [unfulfilled]	Jeans-Black - Black 1 * \$0.00	Awaiting Quotation	[Please Select]		-	LIN India	2021-09-17		Cancel Sync Order
Support Ticket	₹ hhhh	#LIN1008 (unfulfilled)	Water glass-Black - Black 1*\$4.95	\$4.95	\$10.84 PostNL	0	\$ 15.29	Shopie Croatia	2021-09-17		Pay Cancel Sync Order
Submitted by Wild	€ 3 hhbh	#1001 [] [unfulfilled]	1*\$5.33	\$ 5.00	\$15.06 e-EMS		\$ 20.41	Polly North Korea	2021-08-27		Pay Cancel Sync Order
👹 Accounts	✓ lin530	#1002 (paid) (unfulfilled)	1*\$2.47	\$ 2.47	\$1.08 2T0	-	\$ 3.50	abc China	2021-05-14		Pay Cancel Sync Order

#### 2) Quoting

After you click the 'Ask For Quote', selecting the 'Quoting' column, you will see these orders in 'Quoting'. They are waiting for us to source and quote for you.

	Orders										rim > Order
Detriboard											
Yorbst.To	Orders							AN Color	Ballin Page	Delar Jak Sergada	Depet
III Willo Products	Store	- 22 -		Ditler No	Groev No.		Product	Product Name			
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🗊 Order 🗾	II Store Name	Order No	Commodity	Pro	iducts Fee Ship Mo	thod VAT of B	oss Total	Buyer [Country]	Order Time	Tracking No	Operation
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### 3) Quoted

Click the 'Order' column, click 'Quoted', you will see all quoted orders and check the 'Products Fee'.

<sup>10/41</sup> Wiio	■ Products	Orders	Stores Support Ticket				SIS E	nglish 🔹 🌲 Notifie	cation ③Help G	Center 🛔 Welcom	e: C×
Home	Orders										Orders » Orders
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Products	Orders						Uploa	d Drder Add Order	Batch Pay Syn	c Order Ask for quote	Export
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Order 4	Store Name	Order No	Commodity	Products Fee	Shipping Method	VAT of IOSS	Total	Buyer [Country]	Order Time	Tracking No	Operation
Stores	hhhh 1	#LIN1003 [] [unfulfilled]	Water glass-Black - Black 1 * \$4.95	\$ 4.95	\$9.90 PostNL	0	\$ 14.85	Shopie Croatia	2021-09-17		Pay Cancel Sync Order
Support Ticket  Support Ticket  Support Ticket  Submitted by Wilo	2 hhbh	<b>81001</b> () (unfulfilled)	1*\$5.33	\$ 5.39	\$15.08 e-EMS	-	\$ 20.41	Polly North Korea	2021-08-27		Pay Cancel Sync Order
Account management	3 lin530	#1002 [paid] [unfulfilled]	1*\$2.47	82.47	\$1.03 ZTO		\$ 3.50	abc China	2021-05-14		Pay Cancel Sync Order
Accounts	< 1 >									10 V Go to Page	

After you get our quotation, you need to click 'Please Select', 'Available shipping methods' will appear here. Then according to 'Estimated Delivery Time' & 'Shipping Cost', you can choose the shipping method by yourself.

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#### Available shipping methods

Shipping Method	Estimated Delivery Time	Shipping Cost	Operation
ePacket	25 - 45	5.32 USD	OK
Wiio Private Line	15 - 25	5.48 USD	OK
hina Post Registered Air Mail	30 - 60	5.73 USD	OK
Fast Wiio Private Line	7 - 15	6.17 USD	OK
PostNL	15 - 60	10.49 USD	OK
e-EMS	20 - 30	19.20 USD	OK
DHL	5 - 7	22.20 USD	OK
China Post Air Parcel	30 - 60	22.70 USD	OK

And if your orders are sent to the EU countries, there will be a remind showing on your Order page.

Wwiio	E Products Orders S	Stores Support Ticket				🏭 English 👻 🌲 N	lotification @H	elp Center 🛛 🛔 Welcom	e: 0
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🗐 Order 🗾 📕	Store Name Order No	Commodity	Products Fee	Method VAT of IOSS	Total	[Country]	Order Time	Tracking No	Operation
Stores	#1475 1 hhhh [] [unfulfilled]	Jeans-Black - Black 1* \$0.00	Awaiting Quotation (P	lesse Select) -	( <b>*</b> )	LIN India	2021-09-17		Cancel Sync Order
Support Ticket	2 hhhh [] (unfulfilled]	Water glass-Black - Black 1* \$4.95	\$ 4.95	\$10.34 PostNL	\$ 15.29	Shopie Croatia	2021-09-17		Pay Cancel Sync Order
Account management	3 hhhb [] (unfulfilled]	1* \$5.93	\$ 5.33	\$15.08 +EM8	\$ 20.41	Polly North Kores	2021-08-27		Pay Cencel Sync Order
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1	< 1 >							10 V Go to Page	Go

### 4) Partially Quoted

Click the 'order' column, click 'Partially Quoted', you will see all orders that are partially quoted. It has two situations, one of the products in the order is Out Of Stock or one of the products in the order has No Product Link.

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B Dashboard											
fucts	Orders							Upload Order Add C	Inder Batch Pay	Sync Order Ask for quote	Export
Wilo Products	Store	- All	* Order No	Order No		Product	Product Name				
Product Connection Aliexpress Products	Store Type	– All –	✓ Country	- All -	*	Search					
My Products 19	88 All 🕐 Unquote	ed 👌 Quoting	🖄 Quotec 🖈 Partially Quoted 🕶	🕲 Paid 🔒	Cancelled 👌 Out o	of stock in wilo	X Refunded 0				
order 7	Store Name	Order No	Out Of Stock	Products Fee	Shipping Method	VAT of IOSS	Total	Buyer [Country]	Order Time	Tracking No	Operatio
Stores	1 clothSTORE	#1020 [] [unfulfilled]	(test) The Peak Har Cip- 1* \$0.67	\$ 0.67	\$3.76 AliExpress Direct		\$ 4.43	Betty Wang Brazil	2021-08-21		Pay Cancel Sync Orde
t Ticket	ClothSTORE1	9548934768 [] [unifulfilled]	Chiffon Sexy V-Neck Summe 5 * \$8.93	\$ 44.65	(Please Select)	÷	.7	Becky Wang Austrelia	2021-07-12		Reprocess Sync Orde
t management	a clothSTORE	95477567483 [] [unfulfilled]	2019 New Arrival Boho Sexy 30 * \$0.00	Ψ.	[Please Select]	-	-	Becky Wang Australia	2021-07-10		Reprocess Sync Order
lecounts	4 clothSTORE	864879478393 [] [unfulfilled]	RATZ animal kawaii summer 3 * \$0.00		[Pissae Select]		-	Becky Wang Australia	2021-07-09		Reprocess Sync Order
		86756759786	RATZ animal kawaii summer		\$10.63			Becky Wang			Reproces

#### 5) Out of stock in wiio

Click the 'order' column, click 'Out of stock in wiio', the orders you will see are in the situation that wiio cannot provide all the included products temporarily.

	Shop	- Ail	* Order No	Order No	Pro	oduct	Product Name			
	Country	- A8 -	* Store Payment	= All =	* Store F	fulfiliment	- A3 -	* Deach		
BAI	@ Unquoted	e Quoting	1) Quoted 10 Particuly Duote	d- K9 Paid BC	ancelled Out of a	took in wild	XRefunded 0-			
	Store Name	Order No	Commodity	Products Fee	Shipping Method	Total	Buyer [Country]	Order Time	Tracking No	Operat
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	1 2								10 • Go to Page	

#### **6)** Pay

After selecting the shipping method you preferred, you will see the Product fee & Shipping fee & Total fee. When you are paying, you can choose online payments by system balance. Recharge Balance in the Wiio system, it's supporting Payoneer, Paypal, Bank transfer, Boleto and Pix. After you paid, we will process the orders for you.

Deshboard	Orders						Uploa	AND ME	(10107 Pag) 200	c Todar ( Ark Ampanta	Doot
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Order 🚺	ii min	accounter 1 SectorMact	Water glace-Black - Black 1+54.95	5435	85.50 Pour94,	•	914.02	Thoose Cristia	2021-04-17		Cancel Spec Deb
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Support Ticket	ill seco	pand Seriuminet	1*52.47	5247	59.00 210		51.00	abc Dhrui	2021-05-14		Faired Spic Ord
Holes	4 <b>1</b> 4									10 • Go to Page	

Balance is insufficient, please recharge.	Total	Buyer [Country]	Order Time	Tracking No	Operation
		11			Pay
Cancel	Confirm \$ 4.83	Germany	2020-08-07		Cancel
					Sync Order

🔰 wiio	E Products Orders Stores	Support Ticket			SIS English •		@Help Center	🛔 Welcome: 👘 🗇
Home	Finance							Setting > Finance
🚳 Dashboard								
Products				balanc	e			
Wilo Products	<u>R</u>	Elizabeth ¤		\$0.0	00			
Product Connection		1044724245@qq.com		<b>Q</b> 0.0				
Allexpress Products	Contract Bracked Deal	Park Transfer		nix.				
My Products 12	Payral Payral	bank fransier	Boleto Bancário					
Orders	Q. Using payoneer or bank transfer to enjoy	benefits						
🗐 Order 🚺	Amount	Benefits	Amount	В	enefits			
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Support Ticket	\$1001-3000	1.5%	Above \$5000		3%			
Support Ticket								
Submitted by Wio	Recharge Records     Expenditure	Records						
Account management	Order number: 0	rder Time begin date to a	and date Seatch					Export
og Roles	Item Description	Payment Method	Order number	Data Time	Amount	Benefits	Remark	Status
- Constants	Recharge	Free		2021/4/29 14:31:16	\$0.00	\$0.00		Success
1								
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If there are a large number of orders that need to be paid, you can click 'batch pay' for batch payment.

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B Desitioand	U	nuers								eed Coler All Coler		Coder Ark Second	Caport
vellecta		Store	- Al-		Draw No	Order N			Product	Product Nerse			
III Wile Products		Store Type	- AH	<u></u> *	Country	$\sim Al \sim$			dearch				
Product Connection													
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My Products		Store Name	Order No	Commodity	Pr	oducts Fee	Shipping	VAT of IOSS	Total	Buyer.	Order Time	Tracking No	Operation
ders	-						Method			Tenning			-
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pport Tickat	- 2	Unin	Industried			\$5.00	0-EMS			tauth Noma	2023 06-27		Carcel
] Support Ticker			#1100	1+\$2.47									
Submitted by Willo		11530	bod	<u> </u>		82.47	88.00 270		\$1.00	abc China	2025-06-14		Cancel
court management			and the second s										Tyre: Orde
d Roles												10 · Go to Page	G
Accounts													

7) Cancelled

If you don't want Wiio to process your orders, please cancel the orders.

If there only one product in the order, you can click 'Cancel This Item' or 'Cancel'.

	Orde	rs									0	dara > Orda
Deshbuard	o	orders							Liphand Driber Autor	ide Salah Pag	Spes Order	Espert
Wao Products Product Connection Alexpress Products		Store Store Type	- Al - - Al -	• Order No • Country	Feder No - All -	×	Product	Product fiame				
My Products	18	a Organia	anouors b	5 Guoted 🔹 🕈 Partially Guoted =	CP Faid I	Cancelled 🕘 Out :	of atock in with	≍ Refunded	0 *			
Order 🚺		Dices Name	Order No	Commodity	Products Fee	Shipping Method	VAT of IOSS	Total	Buyer [Country]	Order Time	Tracking No	Operatio
itons	9	alum/STORE	atom 1 [onlithed]	Contil The Post Nar Dig-	0.0.67	88.76 MExpress Desit		54.45	Berty Hong Board	2825-06-25		Pag Cancel Rend Chi
Taket		uluest to the	interaction I Joing/King	Collar Inty Visite Surrey 5:56.92	141.00	Prove Securit			Backy Wang Australia	2825-07-12		Rest Con
	0 3	siveSTORE	Barbatteet	2015 New Avioal Birlin Terry 30 * 50.60		Press later			Backy Wang Australia	2021-07-10		Syncho
counte	-	sister of the	BARTALTERS	5* 50.00		Price brind			Backy Wang Australia	2121-07-09		Sync Crist
	0	autorom	acturbula I	8+812.5%	0.07.66	stracture		146.0	Berly Wang Averatis	2023-07-09	測活 Windows	Sere Days

If there are more than one product in the order and you just don't want Wiio to process one of the products, please click 'Cancel This Item'. But if you don't want Wiio to process all the products in this order, please click 'Cancel'.

BAB	(1) Unquoted	& Quoting	🖞 Quoted 🔹 🏚 Particuly Quoted 🔻	t⊛Paid ≘Ca	celled 🕘 Out of sto	ck in wile	32 Refunded 0 *			
	Store Name	Order No	Commodity	Products Fee	Shipping Method	Total	Buyer [Country]	Order Time	Tracking No	Operati
	-	enten (peet) (peetat best	FELK Luxery Aloy Thee-s 1+50.97	\$0.97	ST.56 special line/DE	1483	1.1 Germany	2020-08-07		Day Cancel Sync Ord
	-	(partial local)	Matterity Pilos Log Knos - 1+52.01	\$29)	\$6.99 special line CE	19.90	1.3 Germany	2020 de 0e		Cancel Sync Ord
	Service .	international (construction)	1 * \$0.00 Out Of Stock		Plane Solut		l to Artigue end Rathuda	2020-07-29		Cance Sync Dro
		intern (pred) (preduktivez)	ted 2 - M / black 1 + 50.00 Closed Tite twee 1 + 50.00 Cover Tite twee	And For Quarte	Plase lated	3	Fiss. Antigue and Barbuda	2020-07-24		Cancel Syme Del

If you want Wiio to help you process the orders again, you need to click 'Order' first. Second, click 'Cancelled'. After that, you can see the order you have cancelled. Third, you can click 'Reprocess'. After that, you will see the price of the order. (At this time the order will return to Quoted or Partially quoted.)

-	Orders	5										1	Ittiata > Order
B Dashboard													
adacts	On	ders							1	lighted (Select Adds)	No. Data Per	Sync Driter And Ane passe	Equat
With Products		Store	- AÎ -		Order No.	Ordier No.		Product	Product Name				
Product Connection		Store Type	- A3 -	Ŷ	Country			Bearth					
Alexpress Products													
R MyProducta	HI AS	() Usquite	d & Quoting	Douted	R Partially Quoted *	OFail 0	Cancelled () Cut	of stock in while	35 Refuested 0	÷			
1 Order 2		Store Name	Order No		Commodity	Products Fee	Shipping Method	VAT of IDSS	Total	Buyer [Country]	Order Time	Tracking No	Operation
Stores	7	alamOTOREL	Based and a second	~	hiffon Sery V Neck Surrery * 58.93	5440	Provident			Bacity Warep Australia	2023-02-12		Representation Sprac Contact
geet Fachet		0.0107092	Reservation and B	•	013 New Arrival Butto Serg 0 * 80.00		(Phase Inited)			Becky Wang Australia	2021-07-10		Spec Order
Submitted by Will 🚺	0	suestore	Barriston U	~	ATZ animal Lonal autores • 50.00		(Press Serve)			Becky Wang Australia	2023-09		Representation Representation
C Roles Ø Accounts		00607080	Bertaling	~	ATZ animal kaosil variette * 812,56	\$37.00	ETO.62 affected		5.46.31	Backy Weng Australia	2021-07-08		Reported Reported
	0	#86.079	-		(lest) The Peel Har Clare • 90.00		(Press Scient)			Daning Dina	2023-07-06	WE Windows	Happeneter Dyna Order

Finally, you can click 'Pay' according to the total price.

	Orders								0	Index > Order
ashboard										
	Orders					1	Space Doler Add	See Balls Pag	Type Order	Espert
No Producta	Stars	- 44 -	+ Ordier No	Order Ha	Probat	Product Name				
nduct Connecture	Darw Type	- All -	• Country	- 48	in Search					
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der 🔹 💶	D Store Name	Order No.	Commodity	Products Fee Ship	ping Method VAT of 105	is Total	lbayeri [Country]	Order Time	Tracking No	Operation
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ubmitted by Wile 🚺									10 • Go tu Page	Ga
rangement										
class										
coounte										

#### 6.Recharge

If you want to know about your finance, you can click the icon at the top-right corner and then you will see the button 'Finance'. Here, you can see the account balance.

Wwiio	E Products Orders Stores	Support Ticket			SIS English 🕶		③Help Center	🌡 Welcome: 👘 🗇
Home	Finance							Setting > Finance
n Dashboard								
Products				baland	e			
Wilo Products	2	Elizabeth		\$ 0.0	00			
Product Connection		1044724245@qq.com		<b>v</b> v.				
Alexpress Products	Provide La Day			in c				
My Products 12		bank transfer	Boleto Bancário					
Ordera	.Q. Using payoneer or bank transfer to enjoy	benefits						
🗐 Order – 4	Amount	Benefits	Amount	E	enefits			
Stores	ép 1000		00001 5000					
III Stores	50-1000	18.	53001-3000		270			
Support Ticket	\$1001-3000	1.5%	Above \$5000		3%			
Support Ticket								
Submitted by Wild	III Recharge Records III Expenditure	Records						
Account management	Order number	Order Time begin date to e	nd date Search					Export
⊃d Roles	Item Description	Payment Method	Order number	Data Time	Amount	Benefits	Remark	Status
Accounts	Resharge	Free		2021/4/29 14:31:16	\$0.00	\$0.00		Success
1								
	× 1 >						20 *	Go to Page Go

You can choose to complete the recharge of your Wiio account in 5 ways.

#### 1) Paypal

If you pay with Paypal, you need to recharge at least \$100.

yment method				
Check out with PayPal	Payoneer	Bank Transfer	Boleto Bancário	pix
The amount of each recharge	e must he more than 100 .	dollars		
The amount of each recharge				
Paypal Payment Amount:	0			

#### 2) Payoneer & Bank transfer

If you use Payoneer or Bank transfer, you can get the benefits.

Payoneer has no recharge minimum limit while Bank transfer has a recharge minimum limit of \$50.

rging Method:	ank Transfer		
onnect Payoneer			
\$2000	\$3000	\$4000	\$5000
\$8000	\$10000	\$20000	\$50000
Other amount			
ount Charging: \$8000 Be	onus: \$240 Total Amount: \$8240		
uunt Charging: <mark>\$8000</mark> Bo	onus: \$240 Total Amount: \$8240	fatto	
ount Charging: \$8000 Bo Amount	onus: \$240 Total Amount: \$8240	firm Amount	Benefite
Amount S0-1000	onus: \$240 Total Amount: \$8240 Con Benefits 1%	firm Amount \$3001-5000	Benefits 2%

And you can bind your Payoneer account to wiio, you will pay your orders by using your balance.

### 3) Boleto

If you use the Boleto, you need to fill in the information on wiio, and the recharge minimum limit is \$100.

Check out with Pay	Pal Paloneer	Bank Transfer	Boleto Bancário	<b>♦</b> pi×
Boleto Payment Amo	sunt: \$			
Boleto Username:				
Boleto Email:				
Рау Туре:	Personal	•		
CPF:				
	The Cadastro de Pessoas Físicas 1, With punctuation: xxx.xxx.xxx 2, Full number: xxxxxxxxxxx			

## 4) Pix

If you pay with Pix, you need to fill in the information on wiio and recharge at least \$100.

Check out with PC	yPal Paloneer	Bank Transfer	Boleto	
			Bancário	
PaymentAmount	s		6	
Username:				
Email:				
Рау Туре:	Personal			
CPF:				
	L The Cadastro de Pessoas Físicas			
	1. With punctuation: xxx.xxx.xxx			

#### 7.Products

### 1) Wiio Products

If you are interested, please feel free to add. And Wiio will continue to

update.



If you want to know the shipping methods and shipping time to your

destination country, you can check it on Wiio Products as follow.

💓 wiio	Products Or	ders Stores Support Ticket			📾 English 🔻	Notification	③Help Center	🛔 Welcome:
Ноте								
Dashboard		Available shipping methods				nil. Coratoh Man	of Prozil	
Products		Calculate your shipping price by co	United States (US)		• •	38	OI DI AZII	
III Wilo Products		Galculate your shipping price by co	andy.					
Product Connection		Below are the available shipping methods for	your option:					
(77) Allinguage Developments		Shipping Method	Estimated Delivery Time	Shipping Cost	Operate	initian and a second		
Milexpress Products		ePacket	25 - 50	5.92 USD	Select			
(III) My Products 16		special line	8 - 20	6.57 USD	Select			
		China Post Registered Air Mail	30 - 65	7.09 USD	Select			
Orders		Fast Wilo Private Line	5 - 15	7.89 USD	Select			
🗒 Order 🛛 🛃	and the second s	special line-liquid	10 - 15	8.63 USD	Select			
		PostNL	10 - 65	10.75 USD	Select			
Stores		e-EMS	20 - 35	25.61 USD	Select			
🗒 Stores		China Post Air Parcel	30 - 65	26.79 USD	Select			
		FedEx	5 - 10	37.28 USD	Select			
Support Ticket		DHL	5 - 7	44.65 USD	Select			
Support Ticket						Add to my p	roducts	
🛅 Submitted by Wilo 🚺								
Account management	- 🗊 🛜							
⊃¢ Roles								
Secounts								

2) Product connection

To get the quotation immediately, match your store products with Wiio's.

1. Click 'Search IMG' to match WIIO products

- 2. Type the product name to search
- 3. Click 'ask for a quote', await Wiio to quote (Quoting)

#### 3) Aliexpress Products

Importing product by Aliexpress URL, Wiio will catch the product's information automatically. You can import the product to Wiio by using the URL in different language, but please note that if the operation failed, you can try again by changing the language into English.



#### 4) My Products

If you added products from Wiio Products or Aliexpress Products, they will be at 'Waiting Publish', you can choose to publish or edit. If you click 'Published' products, they will show up in your store.

willo	-				Las trigenti ·	Community County County, Statesoner, 2 142.0
Harrow	My Products					Products () My Product
a Dabboard						
Products	Enter Product Name					9
III Web Products	Watting to Publish Pu	Islahed 🐨 Store Products				Basic Publish
Product Connection	C Images	Product Hame	Price	Create Time	Status	Operate
My Products	•	Jereos de estador de adressaño	1.65	2021/0/20 9 56:37	Watting to Publish	
🖾 Order 💦 🚺	-	Kontat Din Tamme Iven Serge	44.08	2021/0/24 11 43 45	Welling to Publish	DELETIC LIST CARDIDAL
Stores August Talat	-	Maga de suger do Boarl. Tax.	234	2021/0/23 16-48:30	Westing to Publish	COLTRE COLT
🗇 Submitted by Wiles 🚺	-	Outfran Savey V Mach Summer Da	35.14	2021/7/12 18:25:56	Weiting to Publish	OCLETE CERT PARLAN
☆ Roles 쓥 Accounts	•	Mand presiden solder	18.66	352517713 10.22.38	Watery to Publish	OSLITE EDT MALIA

Please note that after you click 'Edit', you should edit the right attributes of the products and match the right product images for helping us process the order.

	Other colours:						
hboard				Nas			
	The type size:						
Products		(B)) (C)	212 Stat	Bot			
act Connection	Other size:			T Ant			
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		54.00		1,100	1.000	Contraction of Contraction	Etticky

#### 8.Settings

#### 1) Basic Information

If you want to modify your information, you can click 'Settings', and then click "Basic Info".You can fill your 'Company name', 'contact', 'telephone', 'zip code', 'address'.

wiio	= Products	Orden Stores Support Ticket	38 English + ANetification	Otielp Center & Welcome: = = =
Have	Settings			Affiliare
Products	III Basic Infe	Basic Info		Trunos
<ul> <li>Wise Products</li> <li>Product Connection</li> </ul>	Account Security			Dettings
Aliespenes Products	DD Publick	Company Name	Contact T x max	Log out
My Products	C XXXX Setting	Telephone	ZujCode	
g Order 🗾				
Stores		VAT (GID		
pport Ticket				
3 Support Ticket		Address		
mark inanagement		Adbess		
( Roles		Same .		

#### 2) Account Security

If you want to modify the Account Security, you can click 'Settings', and then click 'Account Security'. After you finish the modify, please click 'Change Password'.

Wwiio		Orders Stores Support Ticket	SIS English 🕶	Notification @Help Center	& Welcome:
ame 9. Dashboard	Settings				Setting > Set
educta	Basic Info     Account Security	Account Security			
Product Connection Aliexpress Products	02 Publish	User Name Modify Email(LoginName)			
My Products 18	10SS Setting	Old Passward			
Stores		New Password			
art Ticket Support Ticket		Confirm Password			
Submitted by Wilo 0		✓ Change Paseword			
Roles Accounts					

#### 3) Publish

If you want to modify the Publish Setting, you can click 'Settings', and then click 'Publish'. After you finish the modify, please click 'Save'.

You can set the percentage of the price in WIIO, and it will be shown in your store after you published.

wiio	≓ Products Orders Stores SupportTokket 286 English ▼ ♣Notification <sup>®</sup> ®Help Cen	ter 🛔 Welcome : 👘 🖗
Home 🚓 Dashboard	Settings	Affiliate
Products Wio Products Product Cannection Alterpress Products My Products Torders.	Publish Setting     Account Security      CSP-ublish     Default Publish Price     Product cost 1 0 US0 version to 15 US0 (10 x 1.5 + 15).      DiSS Setting     Default Publish price action to 10 US0 version to 15 US0 (10 x 1.5 + 15).      DiSS Setting	Finance Settings
Crder	Product cost * 2 when you set 2, If you import a product that costs 10 USD, well set its composed at price to 20 USD (10 x 2 = 20).	
Support Ticket Submitted by Wio C Submitted by Wio C C C C C C C C C C C C C C C C C C C		
		0

#### 4) Settings

If you want to make system settings, you can click 'Settings', and then click 'System'. Here, you can choose the default shipping method, the order fulfillment time and decide whether or not to send an email to your customer when the item is shipped.

	Settings			
Dashboard				Affiliate
fante	E Davic Info	Sustam		Finance
Wito Products	Account Security	ayatem		Settore
Product Connection	DD Publish	Default shipping method		
Adappene Products	Contraction (	• a •		Log out
My Products 19	of system	If providing, see will auto-select this shapping method during the checksoid on Doles.		
**	1065 Setting	Add A Section Method O Multiple identical countries match priorities in order		
Ordar 🗾		Uplanding tracking numbers		
		Upload Before Shipping	v	
Stores		Bylowd Betwe Stygung. The tracking number will be uploaded to your stress before the writer is alrepted. Bylowd Alter Stygung. The tracking number will be uploaded to your stress after the order is alrepted.		
part Ticket		/		
Support Ticket		Order FullNiment Need to Send Shipping Notice		
Submitted by Wile		No. No will seed a real-function to Dough. If source abready set up error, shappy will send the walf-balance to your customers.	v	
uri management		₹ Sam		
Roles				
Accounts				

### 5) IOSS setting

If you have orders which need be sent to EU countries, you can fill in your own IOSS here and it will be used for the country you set.

Wwiio	E Products Orders Stores Support Ticket		🕮 English 👻 🌲 Notification 🔭 🕐 Help Cente	er 🛔 Welcome: 👘 : 🕲
Home	Settings			Setting > Settings
Dashbaard      Producta      Wile Products      Product Connection      Augurers Decision	Basis Info     Account Security     CO Publish			
My Products 18	6¢ System Destination C	ountry 10SS ID	Create Time	Action
Orders	DE DES Setting	15852	2021/10/28 18:47:07	Delete
🗐 Order 🚺			_	
Stores		100%		
Support Ticket				
🔳 Support Ticket 🛛 🚺				
🗐 Submitted by Wilo 🚺				
Account management				
⇒d Roles				
Market Accounts				
				Q

### 9.Support ticket

### 1) Support ticket

If you have questions about the order or need to modify the information,

you can click 'Support Ticket' and then click 'Open New Ticket' .

Wwiio	E Products 0	Orders Stores S	upport Ticket		a" -	③Help Center 🛔 ₩	/elcome: a a a a a a
Home	Support Ticket						Support Ticket > Support Ticket
B Dashboard						-	
Products							Open New Ticket Export
III Wilo Products			-			L	
Allexpress Products	Shop All *	Date begin date	10 end date	OrderNo Order n	umber Search		
My Products							
Orders	X Awaiting Processing	Awaiting Confirmation	n 🗋 Processed 🛱 Rep	lacement			
🖂 Order	Shop Name	Order No	Type of Question	Problem Description	Process Result	Latest Tracking	Processing
Stores						Number	
🖻 Stores	< >						50 • Go to Page Go
Support Ticket							
Support Ticket							
Raised By Wiio							
Account management							
⊃¢ Roles							
🖀 Accounts							

Fill in the information in the chart and click 'Submit'.

Wwiio	E Products Orders Sto	res Support Ticket			SIS English	• <b>\$</b> Notificati	o 🎱 ()Help Center	🌢 Welcome: 👘 🗇
Home 🚳 Dashboard	Taulhada							
Products	Feedback							
Wiio Products     Product Connection	Order No		q	uestion type				
Aliexpress Products	#1001 Tracking number: no; Parcel state: ;			No tracking information				•
💼 My Praducts 🚺 18	Deal type:							
Orders	Enquire about the order's status Problem Description			•				
Stores	I can't see my order's status, please a	advice.						
Stores								
Support Ticket								
Support Ticket  Submitted by Wild	Order details							
Account management								Confirm
⇒¢ Roles	1* \$0.00					Polly	2021-08-27	-
쯀 Accounts				3	1.00	KP		
	Historical feedback record							
	Order [Employee ID]	Question type	Reply records			Process records	1	Processing

## 2) Submitted By Wiio

If we need confirm any question with you, we will submit support tickets here.

Please check them in time.

Wwiio	😑 Products Orders Stores Support Toket 🐻 English 🔹 🌡 Notification 🖗 Othelp Center 🋔 Welcom	ie: Elizabeth 🖗
Home	Submitted by Wilo Support Telet > S	Submitted by Wio
n Dashboard		
Producta		Export
III Wild Products		
Product Connection	Shop -All- • Date bogin date 10 end date Order No Order Nambar Search	
Alexpress Products		_
My Products 12	(ZA) 00)         (Z Confim: Product Information)         (Z Confim: Order Information)         (Z Context The Course(0))         (Z Tracking Codes Updated(0))         (Z Notice of shpping method charge)	ge(0)
Orders	Shee Name Order Na Type of Duestion Problem Description Process Result Latest Tracking Process	ing
🗐 Order 🚺	Number	
Stores	< > 80 • Get 6 Page	e Go
Stores		
Support Ticket		
🔲 Support Ticket 🚺		
Submitted by Wild		
Account management		
od Roles		
👹 Accounts		
Í l		

### **10.Account management**

### 1) Accounts

If you want someone to help you manage your store, you can click

'Accounts' and click 'Add User'. And then fill in the information.

Wwiio	■ Products	Orders Stores	Support Ticket				P @Help Cen	iter 🛔 Welcome: 📲 📲 🖷 🖉
Home	Accounts							Account management > Accounts
Dashboard								
Products	Add User							
Wilo Products	Ema	6	Salesperson Name	Mobile Phone	Role Name	Stores	Status	Operate
Aliexpress Products		P.Q.B.A				9.112 <b>8</b> .15	Normal	Edit Role Stores Delete
Orders								
🖂 Order								
Stores								
Stores								
Support Ticket								
Support Ticket								
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Account management								
Accounts								
	_	Producto	Ordara Staraa	Support Tieket				
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Home								
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Products								
III Wilo Products								
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💼 My Products	7							
Orders			=					
	Sales	erson Name*						
i Order								
Stores	Mobil	e Phone						
🖺 Stores								
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Account management	Statu	ŝ						
⊃\$ Roles	1	lormal			۲			
Maccounts								
	Rema	rk						
					A			
					•			
	Save							

After setting up the account, you need to set the permissions. Click

'Role' and check the option.

Salesperson Name: 👦 📲 📲							
	Role Name	Create Time					
8		2020/8/26 15:44:48					
Save							

2) Role

After setting the user account and set the permissions, you can set the roles. Click "Roles" and click 'Add Role'. And then fill in the information and set the Menu Permissions.



### 11.Affiliate

The button 'Affiliate' here means that if someone comes to Wiio

through a link you shared, we will pay a commission to you.

wiio		🍂 OHelp Center 🎍 Welcome: 📲 🖷 🖷 👘
Home	Affiliate	Lane -
2 Dashboard	Recommended link     Scommission Record	Atimate
Products	Recommended link	Finance
III Wilo Products	https://app.wiip.ix/Retailed.opin/Renister/NDOSM/19/3d Copy	Payoneer
Allexpress Products		Settings
Orders		Log out
🖾 Order 🚺		
Stores		
🖾 Stores		
Support Ticket		
🔟 Support Ticket 🚺		
🖾 Raised By Wilo 🚺		
Account management		
⊃¢ Roles		
Accounts		

#### 12. How to contact us

If you want to contact us, you can click the button in the lower right

corner, you can contact us freely through it.

🔰 wiio	≡ Product	ts Orders Stores Sup	pport Ticket		4	Help Center	🛔 Welcome: : : : : : : : : : : : : : : : : : :
Home Bashboard Products Wilo Products			Thank	sgiu	ing	*	ر چ
Aliexpress Products My Products Orders Order Order	æ	0 Refund Orders	Paid Orders	\$	0 Account Balance	Q	<b>O</b> Support Ticket
Stores Support Ticket	Sales			Sale			
Support Ticket  Raised By Wiio  Contemport  Raised By Wiio  Contemport  Raised By Wiio  Contemport  Raised  Raised Raised Raised  Raised Rai							

Thank you for reading and welcome to wiio !